



October 27, 2025

CalSAWS Procurement Team
11791 Foundation Place
3rd Floor
Sacramento, CA 95670

Dear Procurement Team:

ClearBest, Incorporation (ClearBest) is pleased to submit our offer to the CalSAWS Consortium in response to Request for Proposals (RFP # 01-2025) for CalSAWS Quality Assurance (QA) Services. We are excited about this opportunity to provide the unparalleled QA Services the Consortium requires for CalSAWS to be successful. ***This is what we do, and we are the best at it!*** Our ClearBest team has a long history of QA experience with CalSAWS and previous SAWS projects, and we bring an in-depth understanding of the systems, history, programs, and culture. More importantly, we understand the level and type of QA services required to support the Consortium as you evolve the system with advanced technologies and practices while keeping pace with the continual legislative policy changes – especially with potential budget constraints. Our QA team has deep program, policy, technical, and CalSAWS knowledge and brings effectiveness and efficiency to every effort the Consortium is undertaking.

The real success factor in any project is the structure and quality of the people, and we are proud of the team we have assembled. ClearBest brings an expert team that has provided tangible results for the Consortium. Our comprehensive understanding and positive working relationship with the Consortium, Counties, CalSAWS Contractors, and state/federal oversight agencies enable the ClearBest team to effectively find common ground and workable solutions for all while improving the overall quality of the system and processes and ensuring we all get there together. Our team members are:

- Often called on to handle the difficult, complex, and critical tasks – usually within a short amount of time – because we are known for getting the job done and done right.
- Adept at taking on the large and daunting projects and making them better every time.
- Counted on each day for their expertise and ability to deliver stellar services.
- Highly respected by all stakeholders and fellow team members.
- Experts in their respective project and program areas and in providing QA services.
- Flexible, nimble, and able to adjust to unknown circumstances with ease and a positive attitude.
- A dedicated and consistent presence, always going the extra mile to make sure the job is done right.

Our ClearBest team looks forward to continuing to be vital members of the CalSAWS team and supporting the Consortium with expert QA service. We welcome the opportunity to demonstrate our intimate awareness of the CalSAWS scope and complexity as well as providing a comprehensive walkthrough of how the ClearBest team is the partner of choice for QA services.

As requested, we certify the following:

- ClearBest office is located at 730 I Street, Suite 200, Sacramento, CA 95814.
- ClearBest, Incorporation is a California S Corporation (Entity No. 2848170).
- Our Primary Business Contact's information is:
Wendy Battermann, President
office: (888) 825-7237, ext. 700
mobile: (415) 310-5170
email: wendyb@clearbest.com
- ClearBest certifies that neither the organization, proposed subcontractor organizations, nor any of their principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal, State or County department or agency.
- ClearBest confirms being in direct receipt of:
 - RFP Addendum 1, received September 15, 2025
 - RFP Addendum 2, received October 9, 2025
- ClearBest has not had any contracts terminated within the last five (5) years.
- ClearBest has not been involved in litigation regarding any contracts to which ClearBest is a party within the previous five (5) years or in our history as a company.
- ClearBest has proudly been serving as the Prime Contractor for Quality Assurance (QA) Services (contract # CS-0001) with the Consortium since July 19, 2019. Services included providing QA for CalSAWS Migration and M&O, including contractor transition and professional services.
- ClearBest has not had contracts either as a Prime or subcontractor with the counties in the last twenty-four (24) months.
- As the incumbent providing CalSAWS QA Services, there are no potential conflicts between the work underway and the QA Services being requested in RFP 01-2025.
- ClearBest has not directly or indirectly entered into any agreement or participated in any collusion or otherwise taken any action in restraint of free competition. ClearBest attests that this proposal has been independently arrived at without collusion with any other Contractor, competitor, or potential competitor and has not been knowingly disclosed prior to the opening of proposals.
- ClearBest's proposal, as submitted, will remain in full force and effect for a period of at least 12 months from October 20, 2025 or through the Agreement start date, whichever is later.

We thank you for the opportunity to submit this offer. Should questions arise or if you need additional information regarding this offer, please contact me at (888) 825-7237, ext. 700.

Sincerely,



Wendy Battermann
President/Owner